



"Our Holiday Home"

Terms
&
Conditions

Prices

Booking Form

2007

"Our Holiday Home" Terms & Conditions



Bookings

Once a provisional booking has been agreed a booking form is provided. This form must be completed by the designated party leader (hereafter known as the 'customer'), who must be at least 18 years of age. The completed form must be returned to us (hereafter known as the 'owner') by a date that will be specified at the time of the provisional booking. All future correspondence will be with the customer.

Confirmation of your holiday will be sent in writing on receipt of a completed booking form and any payments as described in the section 'payments'. The issue of this confirmation constitutes a contract between the owner and the customer, which is governed by English law.

Travel insurance

It is considered essential for the customer to hold suitable holiday and travel insurance. It is advisable for this insurance to be in place at the time the rental period booking is made.

Payments

If the booking is made within six weeks of departure full payment is required with the completed booking form. In all other cases a deposit of 25% of the total price is required at the time of booking and the balance of 75% is due not less than six weeks prior to departure. In the event of full payment not being made by the due date the owner reserves the right to cancel the booking. Any payments and deposits will be forfeited.

In addition to the rental payment there can be additional costs; these are detailed later under the section related to prices.

1. Utility/security deposit.
2. Airport transfers.
3. Final house clean.
4. Welcome Pack

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Cancellations made by the customer

Cancellations must be made by recorded delivery, and will become effective from the delivery date of the cancellation letter which must be signed by the customer. All cancellations are subject to a charge payable by the customer as detailed below.

For cancellations received:

- More than six weeks prior to departure - 25% of the total rental price.
- Between six weeks and departure - 100% of the total rental price.

Changes made by the customer

The owner will endeavour to facilitate any changes requested after the booking has been confirmed. The alteration will be effective as soon as the owner receives the revised booking form from the customer. Any change must involve taking the revised rental period in the same season as that originally booked.

Changes/cancellations made by the owner

If circumstances beyond the owner's control should make the rental home unavailable, then the customer will be advised as soon as possible. A refund of monies paid will be offered unless the change/cancellation arises from reasons of 'force majeure'.

Accommodation

Access to the rental home is available from the date and time specified on the booking form and must be vacated by the date and time specified on the booking form. This allows cleaning and preparation for the next guests to take place. The rental home is reserved exclusively for those people named on the booking form. No other persons are permitted to stay there, unless this has been agreed in writing with the owner prior to the rental period. The home accommodates a maximum of eight persons, six people sleeping in three bedrooms, and two persons sleeping in the lounge.

The customer must ensure that all children are supervised at all times whilst in the rental home.

Under no circumstances will any animals, smoking, lighting of candles or any fire in the fireplace be allowed in the rental home.

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Complaints

If there are any problems with the rental home during the rental period, the customer must inform the owner immediately. If the matter is not resolved, the customer must follow up the complaint in writing to the owner within 14 days of the end of the rental period. If the problem has not been reported as detailed in this clause then the owner cannot accept responsibility for any claims or complaints.

Liabilities

The owner does not accept any responsibility or liability for acts of omission of third parties which may prevent or disrupt a customer booking. The booking contract exists between the owner and the customer and is limited to the rental of the property and associated services only. The information and descriptions supplied here are believed to be accurate and offered in good faith. Certain features or facilities may not be available from time to time due to circumstances beyond our control for which the owner accepts no liability. In addition no liability can be accepted by the owner for any injury, loss or damage to the customer, any member of the customer's party or any visitor to the rental home arising out of or in connection with the use of the rental home.

Customer behaviour

If the conduct of any member of the customer's party, or their guests, are considered likely to or actually cause damage or distress to the rental home, other persons or their property, then as the owner of the rental home:

1. We reserve the right to terminate a customer's booking at any time. In such circumstances any right of access to the rental home by any member of the customer's party will cease.
2. There will be no obligation by the owner to refund any monies or cover any expenses incurred by the customer as a result of termination brought about in these circumstances.
3. We reserve the right of access to the rental home at any reasonable time during the rental period, by ourselves or our representatives.

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Damage to the rental home or it's contents

You are required to notify the owner or our representatives within twenty four hours of your arrival, of any pre-existing damage to ensure that you are not held responsible. We reserve the right to invoice the customer for the full cost of repairing any damage to the rental home, or repairing or replacement of its contents.

Data protection

We do not disclose, give or sell any personal information to any third party about our customers, unless required by law to do so. Personal information will only be used to facilitate your booking and to maintain records as required by law.

Force majeure

No liability can be accepted by the owner where the contract is affected by 'force majeure'. In the context of these terms and conditions, 'force majeure' is any event that the owner could not, even with due care, foresee or avoid. These events include but are not limited to war, threat of war, riot, civil commotion or strife, hostilities, industrial dispute, natural disaster, fire, acts of god, terrorist activity, nuclear disaster, adverse weather, government action, technical problems with transportation or other events outside the owner's control.

Owner contact details

For all correspondence:

"Our Holiday Home"
8 Ferndale Rise
Coal Aston
Dronfield
S18 3BS
Derbyshire

Tel/Fax +44 (0)126 419038

Email enquiries@blackfig.info

"Our Holiday Home" Prices 2007



Prices For 2007

The prices listed are for the house not per person.

All prices are GB Pounds Sterling.

For Weeks Including	Week 1	Week 2	Week 3	Week 4
1 st March - 30 th April	£300	£280	£280	£280
1 st May - 30 th June 1 st Sept - 31 st Oct	£350	£330	£330	£330
1 st July - 31 st Aug	£400	£380	£380	£380
All Other Periods (plus electric)	£200	£180	£180	£180

A 'Welcome Hamper' is available on request which contains, bread, butter, jam, tea, sugar, milk, biscuits & drinking water. A food shopping service prior to your arrival is available on request.

A utility/security deposit of £200 cash is required on arrival and payable to our agent from which damages to the house, need of excessive cleaning or non return of keys will be deducted on departure.

We will provide sheets and towels, towels are not provided for beach use.

During low season electricity will be chargeable at a rate of £0.13/Kw, in peak season we would ask for consideration and that air conditioning units be turned off whilst you are not in the house.

The balance of the security deposit will be refunded on departure. (Alternative arrangements can be made in respect of this if the customer resides in the UK).

Cheques made payable to - SH and J Stone

Or

Electronic payments can be made using the following details -

Lloyds TSB Bank PLC
High Street,
Sheffield,
S1
UK

Acc. No. 54897668
Sort Code 77-74-01

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Name (Block Capitals):

Signed:

Date:

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Customer Details - Please Use Block Capitals To Avoid Errors

Full Name

Address

Tel:

Fax:

Email: